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Due to substantial growth in the size of our property portfolio in recent years, and the competing demands of domestic and international growth, Home in Place have determined that the Australian arm of the organisation merits its own Chief Executive Officer, reporting to the Board of Directors, and to the Group Managing Director in relation to group activities.

I am delighted to announce that Lyndall Robertshaw has been appointed as the CEO of Home in Place Australia!

As CEO, Lyndall has the primary responsibility for social and affordable housing, and disability housing under the National Disability Insurance Scheme, and other additional value-add Australian programs.

Lyndall has been with the organisation for 18 years and has been an instrumental part of the enormous growth we have achieved during that time. Lyndall joined Home in Place when we were a small regional firm with only a few hundred properties under management. She is now at the helm of an organisation that has more than 7,000 social, affordable and disability housing properties in Australia.

Lyndall has served as a senior member of the Home in Place Group Executive Management team in the position of Group Chief Corporate Services Officer. She is highly respected across the sector and in addition to her responsibilities at Home in Place, holds director positions with industry peak bodies PowerHousing Australia, and the NSW Community Housing Industry Association.

Lyndall has a Master of Business Administration, Bachelor of Business Management, is a Graduate of the Australian Institute of Company Directors and has other tertiary qualifications in management and project management. Prior to her career in community housing Lyndall worked in the construction industry. Lyndall has extensive experience in strategic planning, business development, property development and acquisition, and leadership and will, I am sure, continue to drive the business forward in the years ahead.

Please join me in congratulating Lyndall on this well-deserved promotion.
TRG MEMBER SPOTLIGHT

Paul’s Story

Paul Gorman is giving back by representing tenants on the Home in Place Tenant Reference Group (TRG) and using his lived experience to support better mental health in the community.

He credits the information he received at a tenant seminar with helping him to help save someone’s life.

A Muswellbrook tenant for 4 years, Paul has also been a TRG member since 2018. He gathers feedback from other tenants and shares that information and ideas with Home in Place. He also assists in delivering tenant activities and events.

“I joined the TRG to improve my communication and also assist with communication of other members,” Paul said.

“When it comes to communication, I do believe in a two-way street.”

After serving 17 months in the Vietnam War, Paul worked on the railways for 41 years. Now retired, Paul enjoys a game of golf, meeting weekly with the local Veterans club. He is also giving back to the sport. He was the manager of the Upper Hunter Golf Club and is now president of the Upper Hunter Golf Association.

Paul has been suffering from Post Traumatic Stress Disorder (PTSD) for quite a while, due to fatalities he witnessed on the railway. He said many railway workers suffer PTSD because of their work experiences. Some describe their feelings as ‘survivors’ guilt’.

“I’m recovering, but you never fully recover from PTSD.”

“I will tell you one thing that did help. I went to a suicide awareness program workshop setup by Home in Place down at the community centre.”

“It was quite enlightening. I can’t heap praise on it enough, it was extraordinary what I learnt in that one day. It provided a different perspective on it [suicide], it was just fantastic.”

“Some things stuck in my mind, and not so long ago I had a fella phone up, another train driver, who was going to take his own life. I spoke with him for an hour, talking him out of it using the tools I learnt in the workshop. I keep in contact with him every week to make sure he is okay.”

Paul continues to advocate for mental health awareness within his community, utilising the skills he developed at the seminar. And he is always looking to take tenant ideas and feedback to the TRG meetings too.

* THIS STORY DISCUSSES SUICIDE. IF THIS CAUSES ISSUES FOR YOU, YOU CAN PHONE LIFELINE ON 13 11 14.
The 12 Days of Christmas are here!

Starting today, participating Home in Place branches will celebrate 12 Days of Christmas instead of just one, with giveaways every weekday starting from 1 December and ending 16 December.

The best part is that every eligible tenant will automatically be in the draw (unless you opt out by calling 1300 333 733).

Stay tuned... We are announcing the winners on our Facebook page during the competition period. The winners will also be contacted by our Community Participation Officers.

While you’re checking to see if you have won a 12 Days of Christmas prize on Facebook, make sure to check out the various celebrations happening in your local area. Our Community Participation Officers and branch teams are putting on free events - everything from family fun park days with jumping castles, games and slides to barefoot bowls, BBQs, pizza days and lunches at the local club.
HOME IN PLACE TENANTS
PLEASE JOIN US!

BROKEN HILL AQUATIC CENTRE
336 MCCULLOCH ST, BROKEN HILL
MONDAY 19 DECEMBER 2022
11AM-2PM

FREE:
• BBQ LUNCH
• ICE CREAM TRUCK
• WATER SLIDE
• INFLATABLES
• PRIZES
• CHRISTMAS RAFFLE!

RSPV BY 13 DECEMBER!
https://events.humanitix.com/home-in-place-family-picnic-day-broken-hill
or call 1300 333 733.

WHEN RSVPING, PLEASE TELL US HOW MANY ADULTS AND CHILDREN WILL BE COMING WITH YOU.

HOME IN PLACE TENANTS
PLEASE JOIN US

ELSTON PARK
COBRA STREET DUBBO
TUESDAY 20 DECEMBER 2022
11:30AM-2:30PM
FREE pizza lunch, games and lucky door prizes!

RSPV BY 13 DECEMBER!
Register at https://events.humanitix.com/home-in-place-family-picnic-day-dubbo
or call 1300 333 733.

WHEN RSVPING, PLEASE TELL US HOW MANY ADULTS AND CHILDREN WILL BE COMING WITH YOU.

HOME IN PLACE TENANTS
PLEASE JOIN US

HUNTER PARK
WOLLOMBBIE MUSWELLBROOK
FRIDAY 16 DECEMBER 2022
11AM-2PM
FREE Lunch, jumping castle, fairy floss, snow cones, soccer wipeout obstacle course, inflatable basketball shoot and lucky door prizes.

RSPV BY 7 DECEMBER!
REGISTER AT HTTPS://EVENTS.HUMANITIX.COM/HOME-IN-PLACE-FAMILY-PICNIC-DAY-MUSWELLBROOK
OR CALL 1300 333 733.

PLEASIE PLEASE TELL US HOW MANY ADULTS AND CHILDREN WILL BE COMING WITH YOU.
TENANT STORY

James and Elyse

Having a 100kg weight lifted off your shoulders is how James Etienne describes the feeling of when we gave the keys to a four-bedroom social home in Muswellbrook to him and his wife Elyse.

After selling their family farm to move to the Upper Hunter to help care for James’ sick father, the family found themselves spiraling into homelessness. With high rents and low vacancy rates, they struggled to find somewhere to live. After being knocked back for numerous rental properties they were forced to live in caravan parks.

When they were given a week to leave the park, through no fault of their own, they set up in a four-room tent on the edge of Lake Liddell.

Elyse says they like camping, but it is different when you are forced to. She and James tried to keep life as normal as possible for his kids, make it an adventure.

James felt like he had failed his kids.

“As a father, my one job is to keep a roof over their heads and I couldn’t even do that. That keeps going over in your head,” James says.

Almost a month in, a giant wind storm broke poles and ripped a hole in the kids’ room.

James swallowed his pride and asked for help. Upper Hunter Homeless Support Services got the family into a motel and within a couple of days they were in transitional housing managed by Home in Place. They were in transitional housing until James’ diagnosis with a terminal illness helped move them to the top of the waiting list and Home in Place could find a suitable property.

“To have no more stress, no more worry about if we will find somewhere to live,” James says.

“No one is going to tell us we have to move or take it away from us because we always do the right thing – pay our rent and look after the place.”

“The safety and security is awesome!”

You can read more of James and Elyse’s story on our website at www.homeinplace.org/stories/tenant
Broken Hill Hub and Events

The Home in Place 123 Community Hub is a community meeting place for residents of Broken Hill that provides a range of services, events and activities designed to strengthen the local community.

Activities on offer at the 123 Community Hub include cooking lessons, quit smoking programs, Strive to Drive programs, art programs, after school activities, health screening, financial and budgeting help, women’s groups, deadly dads programs and legal and consumer advice.

Check out some of the fun events that have been organised through, or at the hub, over the past few months.
Grow a Star Youth Charity

Grow a Star is an innovative, youth mentoring and scholarship program that helps young people from disadvantaged backgrounds overcome the financial or generational obstacles that are preventing them from following their academic, sporting or artistic dreams.

The program was created by Home in Place and is the first of its kind to be designed and operated by a community housing provider.

By enabling young people to pursue their passions, the program aims to build the self-confidence in young people to achieve their highest ambitions and foster habits and behaviours that can set them up for life.

Do you have a young star in your family? Someone with big dreams and the talent and drive to reach them with a bit of help?
Learn more about the Grow a Star program, the application process or how you can support the program at WWW.GROWASTAR.ORG

Free Energy Monitoring

You may have heard of Weightwatchers, but do you know about Wattwatchers?

As part of our commitment to our tenants and the environment, Home in Place has teamed up with the Wattwatchers Program. Through this partnership, we have got hold of metering devices to install in Home in Place managed properties throughout NSW.

The energy use data we get (and you see) from these devices will help us work out where we can have the greatest impact in reducing energy use and costs to help tenants save on energy bills and improve living standards.

Would you like a device installed at your home?
Please contact your local Community Participation Officer for details 1300 333 733.

CONDITIONS APPLY.

Stay in Touch

HOME IN PLACE CUSTOMER CALL CENTRE 1300 333 733
Business hours for all general tenancy enquiries or 24/7 for emergency tenancy and maintenance issues.

WWW.HOMEINPLACE.ORG
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