

# **Conflict of Interest Policy**

# 1. Purpose

The HOME in PLACE Group is committed to ensuring high standards of ethical conduct and accordingly places great importance on making clear any actual, perceived or potential conflicts of interest of directors, Governance Remuneration and Nominations (GRN) Committee members and Workers of HOME in PLACE.

In addition, there is an additional legal expectation that directors exercise their powers in what they consider to be the best interests of the Parent Company and cannot allow themselves to be placed in a situation where the exercise of their powers and duties are in any way restrained or conflicted.

This policy has been developed to provide a framework for declaring actual, perceived and potential conflicts of interest and elaborates the responsibility of directors, Governance Remuneration and Nominations (GRN) Committee members and Workers of the HOME in PLACE Group with respect to conflict of interest described in the HOME in PLACE Code of Conduct.

The objectives of this policy are to:

- build and sustain a culture of integrity by:
  - taking steps to ensure that, as far as reasonably possible, conflicts of interest are avoided; and
  - where such conflicts do, or may arise, promoting full and thorough disclosure.
- develop and implement effective, fair and transparent conflict of interest management strategies to monitor and mitigate risk to the HOME in PLACE Group.

The policy provides a process for the identification and management of a conflict of interest involving a director, Governance Remuneration and Nominations (GRN) Committee member or Worker of the HOME in PLACE Group.

# 2. Scope

This policy applies to all office locations of the HOME in PLACE Group and its directors, Governance Remuneration and Nominations (GRN) Committee members and Workers engaged to carry out business activities on behalf of the HOME in PLACE Group.

# 3. Policy Statement

All actual, perceived and potential conflicts of interest must be disclosed by any HOME in PLACE Group director, Governance Remuneration and Nominations (GRN) Committee member or Worker concerned and registered as a standing notice of interest or material personal interest as relevant. Although a material personal interest will give rise to an actual conflict, the obligation to disclose extends to any potential or perceived conflict.

Title	Conflict of Interest Policy	POL-005-02	Version	V9	Last Review	21/01/2022	Page 1 of 13	
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Each HOME in PLACE Group director, Governance Remuneration and Nominations (GRN) Committee member and Worker has a personal obligation to disclose any:

- personal interest which the HOME in PLACE Group director, Governance Remuneration and Nominations (GRN) Committee member or Worker believes is appropriate to disclose to avoid an actual, perceived or potential conflict of interest; and
- material personal interest a HOME in PLACE Group director, Governance Remuneration and Nominations (GRN) Committee member or Worker has or may have in a matter which relates to the affairs of the HOME in PLACE Group.

In the case of a director, a member of a Governance Remuneration and Nominations (GRN) Committee or a member of an advisory group, this personal obligation to disclose includes, but is not limited to, when that person's personal interest is related to a matter that is being considered or discussed by the Parent Board, the Governance Remuneration and Nominations (GRN) Committee or advisory group in a meeting of the Parent Board, Governance Remuneration and Nominations (GRN) Committee or advisory group.

### Risk

Conflicts of interest are not wrong in themselves and can happen without anyone being at fault. However, it is vital that conflicts of interest are disclosed and managed effectively to ensure that directors, Governance Remuneration and Nominations (GRN) Committee members and workers perform their duties in a fair and unbiased way. When not managed or properly mitigated, conflicts of interest have the potential to lead to a loss of public trust, may facilitate corrupt conduct and could result in criminal prosecution.

### **Policy Guidelines**

The potential for conflict of interest exists in all aspects of HOME in PLACE Group operations. There should be no perception that any a director, Governance Remuneration and Nominations (GRN) Committee member and Worker of the HOME in PLACE Group has benefited by using their association with the HOME in PLACE Group inappropriately or in any way contrary to the public interest.

In recognition of the HOME in PLACE Group structure, and to manage the potential for conflicting duties as a result of multiple directorships within the HOME in PLACE Group, a director of Subsidiary Company is taken to act in good faith and in the best interests of the Subsidiary Company if the director acts in good faith and in the best interests of the Parent Company and the obligation to act in the best interest of the Parent Company is expressly stated in the constitution of each Subsidiary Company.

### **Examples of Conflict of Interest**

The following matters or personal interests may give rise to an actual or perceived conflict of interest:

- employment;
- any previous employment in which a director, Governance Remuneration and Nominations (GRN) Committee member, advisory group member or Worker still has a financial or other interest;
- any other appointments (voluntary or otherwise), for example trusteeships, directorships, local authority membership, tribunals;
- professional and organisational membership;

Title	Conflict of Interest Policy	POL-005-02	Version	V9	Last Review	21/01/2022	Page 2 of 13	l
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- membership of any special interest groups;
- gifts or hospitality offered to a director, Governance Remuneration and Nominations (GRN) Committee
  member, advisory group member or Worker by external bodies in their capacity as a director,
  Governance Remuneration and Nominations (GRN) Committee member, advisory group member or
  Worker and whether they were declined or accepted
- family connections where relevant, such as a spouse/partner working for a similar organisation
- using, or caring for a user, of the HOME in PLACE Group's services, and
- any contractual relationship between a director or a close relative and the HOME in PLACE Group.

The Parent Board has resolved that no HOME in PLACE Group director may accept a board appointment, sit on a board of, or be the Company Secretary of a company that is a specialist disability accommodation provider (SDA), a community housing provider (CHP) or a related body corporate (as defined in the *Corporations Act* 2001 (Cth) of an SDA or CHP unless that SDA or a CHP that is a related body corporate of HOME in PLACE.

### Disclosure of a Conflict of Interest

Directors, Governance Remuneration and Nominations (GRN) Committee Members or Advisory Group Members

Disclosure of an actual, perceived or potential conflict of interest by a director, Governance Remuneration and Nominations (GRN) Committee member, or advisory group member may be made either:

- at the first practicable meeting of the board, Governance Remuneration and Nominations (GRN) Committee or advisory group after becoming aware of the interest;
- if immediate disclosure is considered prudent to manage any potential risk to the HOME in PLACE Group, to the other directors individually in writing and tabled at the next directors' meeting; or
- in the annual standing notice of disclosure of interests.

At the time of making a disclosure, the director, Governance Remuneration and Nominations (GRN) Committee member, advisory group member or Worker must provide comprehensive details of the:

- nature and extent of the interest; and
- connection between the interest declared to the affairs of the HOME in PLACE Group.

Details of the disclosure by a HOME in PLACE Group director, Governance Remuneration and Nominations (GRN) Committee member or advisory group member must be recorded in the minutes of the meeting held following disclosure or in the minutes of the meeting at which disclosure is made.

The Company Secretary is responsible for lodging the declared conflict of interest through the HOME in PLACE Group's incident and event management software program in accordance with the current approved version of HOME in PLACE Tickit Systems Incident and Event Reporting Procedures. Any declared conflicts of interest must be recorded in the corporate body's 'Register of Standing Conflicts of Interest'.

The Company Secretary will send a letter to the director, Governance Remuneration and Nominations (GRN) Committee member or advisory group member acknowledging the disclosure of the conflict of interest.

A director may, at any time, consult with the Chair of the Parent Board or seek governance advice from the Company Secretary in order to determine the full nature and extent of their interest and whether it may be material. However, this does not affect of the director's personal obligation to make a disclosure.



Because of the personal nature of this obligation and the personal consequences to a director with relation to conflicts of interest, the director should err on the side of caution and make the disclosure if a director has any doubt as to whether or not an interest may be material or otherwise require disclosure.

At the commencement of each meeting of the Parent Board, the board of a Subsidiary Company, a Governance Remuneration and Nominations (GRN) Committee or advisory group, directors, Governance Remuneration and Nominations (GRN) Committee members and advisory group members should be asked to disclose if they have any actual, perceived or potential conflict of interest to any items on the meeting agenda.

Following disclosure of an actual, potential or perceived conflict of interest by a director, Governance Remuneration and Nominations (GRN) Committee member or advisory group member, the Parent Board, Subsidiary Board, Governance Remuneration and Nominations (GRN) Committee or advisory group may pass a resolution that identifies the director, Governance Remuneration and Nominations (GRN) Committee member or advisory group member, the nature and extent of the director's, Governance Remuneration and Nominations (GRN) Committee member's or advisory group member's interest (identifying the interest as an actual, potential or perceived conflict of interest) and how it relates to the affairs of the HOME in PLACE Group. The Parent Board, Subsidiary Board, Governance Remuneration and Nominations (GRN) Committee or advisory group may further resolve that:

- the director, Governance Remuneration and Nominations (GRN) Committee member or advisory group member may nevertheless participate in the meeting and vote on the matter;
- any transactions that relate to the interest may proceed; and
- the director, Governance Remuneration and Nominations (GRN) Committee member or advisory group member may retain benefits under the transaction despite the interest.

#### Workers

Disclosure of an actual, perceived or potential conflict of interest by a Worker may be made in writing to the Group Managing Director or their Group Executive Manager.

All employees and apprentices of the HOME in PLACE Group are required to disclose and register the conflict of interest through the HOME in PLACE Group's incident and event management software program in accordance with the current approved version of HOME in PLACE Tickit Systems Incident and Event Reporting Procedures. Any contractors, sub-contractors, volunteers, outworkers, apprentices, work experience students, employees of a labour hire company and consultants engaged by the HOME in PLACE Group must disclose a conflict of interest in writing to the employee responsible for engaging their services. This employee is responsible for registering the conflict of interest through Tickit.

All Workers will be sent a letter acknowledging the disclosure of the conflict of interest.

Following the disclosure of a conflict of interest by a Worker, the Executive Manager Group Executive Services must:

- record and acknowledge in writing receipt of the notice of disclosure of interest;
- assess the disclosed interest to determine whether it is a conflict of interest; and
- where a conflict of interest is confirmed, ensure that the conflict of interest is recorded on the body corporate's 'Standing Conflicts of Interest Register'; and
- develop and implement an appropriate strategy to manage the conflict of interest.



### Leasehold programs

Directors, Governance Remuneration and Nominations (GRN) Committee members, advisory group members and Workers are expressly prohibited from engaging with the HOME in PLACE Group for the purposes of providing rental dwellings under the Community Housing Leasehold Program funded by the New South Wales Department of Family and Community Services and the Community Rental Scheme funded by Queensland Department of Housing and Public Works or any other similar program from time to time as determined by the Group Managing Director or Parent Board. This clause is not retrospective and any current lease agreements existing as at the date this clause is first adopted will be ended as soon as practicable.

### **Annual Standing Notice of Disclosure of Interests**

Following the December meeting of the Parent Board each year, the Company Secretary is to provide each director, Governance Remuneration and Nominations (GRN) Committee member and advisory group member with a form to update the previous disclosures and provide further standing notice of interests.

The completed forms are to be tabled at the first meeting of the Parent Board, Subsidiary Board, Governance Remuneration and Nominations (GRN) Committee or advisory group in the annual Board, Committee and Advisory Group work calendar and used to update the 'Standing Conflicts of Interest Register'. Without limiting disclosure, examples of interests that directors, Governance Remuneration and Nominations (GRN) Committee members or advisory group members should include in their annual standing notice are:

- all other directorships of or executive positions that may have dealings with the HOME in PLACE Group, including a directorship in a HOME in PLACE Group company or a company in which HOME in PLACE is joint venture partner;
- any other directorships (including a directorship in a HOME in PLACE Group company or a company in which HOME in PLACE is joint venture partner) and memberships that place demands on their time (that is, that could detract unreasonably from the time they have available to allocate to the affairs of the HOME in PLACE Group);
- all substantial shareholdings in other companies with which the HOME in PLACE Group transacts or may transact;
- property or other interest in a business that might have some interactions with the HOME in PLACE
   Group
- any other interests in or memberships that may be relevant for example sporting clubs, community associations or political parties;
- any other interests that may be relevant for example a spouse's or other associate's interests; or
- any services that a director may be providing to a HOME in PLACE Group company, whether under a HOME in PLACE Group NED Short Form Service Contract or otherwise.

In addition to providing an annual standing notice, each director and Governance Remuneration and Nominations (GRN) Committee members must provide further oral or written notice of any changes to their standing notice of disclosure of interests as soon as practicable at a board, Governance Remuneration and Nominations (GRN) Committee or advisory group meeting or to the other directors individually in writing and tabled at the next directors' meeting. An example of when it may be appropriate for the disclosure to be



made in writing and tabled at the next directors' meeting is when the matter is likely to cause adverse or negative public attention.

### **Complaints or Grievances**

Complaints relating to a conflict of interest will be managed in accordance with the HOME in PLACE Complaint Handling Policy or relevant procedure but must consider the principles outlined in this policy.

A director, Governance Remuneration and Nominations (GRN) Committee member, advisory group member or Worker may raise a grievance relating to a conflict of interest (Complainant). The grievance may be raised whether or not the conflict of interest has been disclosed and may relate to a personal conflict of interest (in which case the Complainant will also act as the Respondent) or a conflict of interest of another director, Governance Remuneration and Nominations (GRN) Committee member, advisory group member or Worker (Respondent).

The grievance process will be managed in accordance with all relevant HOME in PLACE policies and procedure, including the HOME in PLACE Staff Grievance Policy and in the context of the following principles:

- the grievance must be handled within an appropriate time frame and will be treated sensitively and impartially, having due regard to procedural fairness which includes:
  - informing the Complainant and the Respondent of the procedure being followed and providing them with copies of relevant policies and guidelines;
  - informing the Respondent of any allegation made against them relating to the conflict of interest, and allowing time for a response;
  - providing the Respondent with the opportunity to state their case, providing an explanation or putting forward an explanation or a defence as appropriate;
  - conducting a factual investigation of any allegation, interviewing all parties and considering all relevant information; and
  - acting fairly, impartially and without bias by considering all relevant information and any mitigating factors.
- it is expected that all parties involved will approach proceedings with a desire to resolve the grievance cooperatively and in good faith;
- individuals must not victimise or harass other parties involved in the matter;
- confidentiality must be strictly observed by all participants and at all stages of the grievance procedure;
   and
- the Respondent will be informed of the outcome of the investigation by the grievance investigator.

#### **Grievance Investigator**

If the grievance relates to a director, Governance Remuneration and Nominations (GRN) Committee member or advisory group member, it is the Chair of the Parent Board or the Company Secretary who is primarily responsible for managing the grievance procedure as the grievance investigator. The grievance investigator should advise the board, Governance Remuneration and Nominations (GRN) Committee or advisory group as applicable that a grievance has been raised and the proposed process for investigating the matter.

If the grievance relates to a Worker, it is the Group Managing Director or his/her delegate who is primarily responsible for managing the grievance procedure as the grievance investigator.



Where it can be demonstrated that there is a conflict of interest or the potential for a perceived conflict of interest with the grievance investigator and the grievance under investigation:

- the grievance investigator should refer the matter immediately to an alternative investigator (where
  the grievance investigator is the Chair of the Parent Board, the alternative investigator must be the
  Deputy Chair of the Parent Board unless the board resolves otherwise) or the next level of
  management where the grievance is in respect of a Worker; or
- a complainant or respondent may request an alternate investigator.

### Responsibilities

Directors, Governance Remuneration and Nominations (GRN) Committee members, advisory group members and Workers

Each HOME in PLACE Group director, Governance Remuneration and Nominations (GRN) Committee member and Worker is personally responsible for assessing their personal interests and whether their interests materially conflict with, could be reasonably perceived to conflict with or have the potential to conflict with their duties or powers in regard to the affairs of the HOME in PLACE Group.

### Chair of the Parent Board

The Chair of the Parent Board and the Chair of any Subsidiary Board will ensure that each body corporate maintains its own 'Standing Conflicts of Interest Register' to be presented as a standing agenda item at meetings of the Parent Board, Subsidiary Board, Governance Remuneration and Nominations (GRN) Committee or advisory group.

#### Company Secretary

The Company Secretary is responsible for maintaining the central register system and will cross reference the central register with each bodies' corporate 'Standing Conflicts of Interest Register'. The Company Secretary must ensure the current version of the 'Standing Conflicts of Interest Register' is uploaded to the Diligent App 'Resource Centre' for access by the HOME in PLACE Group directors at any time.

When preparing an agenda for a meeting of the Parent Board, a Subsidiary Board, a Governance Remuneration and Nominations (GRN) Committee or advisory group, the Company Secretary in consultation with the relevant chair, must refer to the 'Standing Conflicts of Interest Register' to determine if any directors, Governance Remuneration and Nominations (GRN) Committee members or advisory group members may be conflicted in relation to business on the upcoming agenda and advise the relevant chair as to what pre-emptive actions should be taken.

If there is a matter on the agenda with which a director, Governance Remuneration and Nominations (GRN) Committee member or advisory group member has a material personal interest and is prohibited from participating and voting on that matter, the Company Secretary must ensure that the director, Governance Remuneration and Nominations (GRN) Committee member or advisory group member has access to a redacted meeting pack.

#### **Group Managing Director**

The Group Managing Director will be responsible for ensuring the development and maintenance of systems for recording, managing and monitoring Worker conflicts of interest.

Title	Conflict of Interest Policy	POL-005-02	Version	V9	Last Review	21/01/2022	Page 7 of 13	l
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### Employees, volunteers and third-party contractors

All employees, volunteers and third-party representatives contracted to provide services for any entity within the HOME in PLACE Group has an obligation to:

- familiarise themselves with and ensure they have a clear understanding of relevant policies;
- observe and implement such policies, and associated procedures in delivering services to HOME in PLACE clients;
- inform clients of the impact of this policy on them and assist them to understand their rights and obligations, as required;
- identify issues that require amendment to this policy document and complete the relevant documentation to propose the policy amendments; and
- report breaches of this or any associated policies or procedures.

#### **Group Executive Managers**

The Group Executive Services is responsible for recording and acknowledging the notice of disclosure of interest of any Worker and assessing its nature and developing and implementing an appropriate strategy to manage the conflict.

The relevant Group Executive Manager is ultimately responsible for ensuring that:

- ensure all stakeholders within their area of responsibility are informed about relevant policies and procedures;
- ensure appropriate processes and controls are implemented to enable the correct application of and adherence to relevant policies and procedures; and
- ensure appropriate processes and controls are implemented to enable breaches of approved policies and / or procedures to be reported and managed.

# 4. Responsibilities

All HOME in PLACE workers have an obligation to:

- familiarise themselves with and ensure they have a clear understanding of HOME in PLACE policies and procedures,
- observe and implement such policies, and associated procedures in delivering services to HOME in PLACE clients,
- inform HOME in PLACE's clients of the impact of this policy on them and assist them to understand their rights and obligations, as required,
- identify issues that require amendment to this policy document and complete the relevant documentation to propose any amendments, and
- report breaches of HOME in PLACE's policies or procedures.



The relevant Group Executive Manager is ultimately responsible to:

- ensure all stakeholders within their area of responsibility are informed about HOME in PLACE Policies and Procedures,
- ensure appropriate processes and controls are implemented to enable the correct application of and adherence to relevant policies and procedures, and
- ensure appropriate processes and controls are implemented to enable breaches of approved HOME in PLACE's Policy and Procedures to be reported and managed.

# 5. Implementation and Review

This policy is listed on HOME in PLACE's Controlled Documents Register and is a controlled document requiring approval of any changes. It may not be amended or shared outside HOME in PLACE without approval. The policy is reviewed regularly and published on HOME in PLACE's SharePoint intranet once approved. Employees receive communications and training on new and reviewed policies and procedures.

HOME in PLACE complies with relevant contractual compliance obligations and jurisdictional laws and regulations when implementing this policy. Confirmation of internal compliance with this policy is undertaken regularly.

It is the responsibility of HOME in PLACE Group Executive Services to maintain and update the HOME in PLACE's Master Policy Document, Policy Directory and the Policy Review Register, administer the review and approval process and inform and distribute new and amended policies and procedures once approved (refer PROC-011 Policy and Procedure Development Approval).

HOME in PLACE Workers should SharePoint for the latest version which takes precedent over any uncontrolled version. If this document is printed, downloaded, or saved elsewhere from this site it becomes an uncontrolled version.

For further information contact the Responsible Officer listed under Document Information.

### 6. Resources and related documents

#### Related documents

- Code of Conduct
- Delegations Policy
- Fraud and Corruption Policy
- Risk Management and Risk Appetite Policy
- Other policies and procedures as may be relevant from time to time refer Delegations Policy annexure 3 for list of approved policies and procedures
- Conflict of Interest Procedures
- Conflict of Interest Register
- Housing Services Constitution
- Group Charter

Title	Conflict of Interest Policy	POL-005-02	Version	V9	Last Review	21/01/2022	Page 9 of 13	
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- Governance Remuneration and Nominations (GRN) Committees Terms of Reference
- Fraud and Corruption Control Plan
- Risk Management Plan

### Related legislation/standards

- Corporation Act 2001 (Cwlth)
- Australian Charities and Not for Profit Commission Act 2012 (Cwth)
- Companies Act 1993 (N)
- Charities Act 2005 (NZ)
- · And supporting amendments and regulations

### 7. Definitions

Please refer to HOME in PLACE Glossary of Definitions for Policies and Procedures. Terms and definitions identified below are specific to this policy and are critical to its effectiveness:

Term	Definition
Actual Conflict of Interest	Where there is a real conflict between the duties or powers of a director, Governance Remuneration and Nominations (GRN) Committee member, advisory group member or Worker and existing private interests.
Appeals	A Community housing appeal is defined as 'any expression of dissatisfaction with a decision made by a social housing provider to provide or not provide a service (such as housing, transfer or priority on the housing register) or, a decision relating to a tenant or service user's dissatisfaction of a decision made by the organisation.'  An application for a decision to be reversed or overturned. Includes but is not limited to:  Allocation decisions; • Level of rent or rent subsidy; • Eligibility for a housing transfer; •  Permission to undertake modifications; • Permission to keep pets; • Calculation of water charges;
Compass	Compass Housing Services Co. Ltd. Trading as HOME in PLACE and includes its related body corporate (as defined by section 9 of the <i>Corporations Act 2001</i> (Cth)) and as a charity with the <u>Australian Charities and Not-for-profit Commission (ACNC)</u> .
Complainant	Person with a Complaint ongoing with HOME in PLACE.
Complaints	An expression of dissatisfaction with an aspect of the services provided by [Organisation], where the complainant is unhappy with the standard or type of service.  Types of Complaint include:  Where HOME in PLACE have failed to provide or there has been a delay or problem in providing a service;  Where HOME in PLACE have failed to follow or have been unfair or inconsistent in applying our policies or procedures.  Where HOME in PLACE have failed to keep Tenants informed, through lack of or insufficient information  Where there has been inappropriate behaviour or attitude from a HOME in PLACE Employee or contractor.
Conflict of Interest	A conflict of interest occurs when a director's, Governance Remuneration and Nominations (GRN) Committee member's, advisory group member's or Worker's personal interests' conflict with their responsibility to act in the best interests of the HOME in PLACE Group. Personal interests include direct interests as well as those of family, friends, or other organizations the director, Governance Remuneration and Nominations (GRN) Committee member, advisory group member or Worker may be involved with or have an interest in (for



Term	Definition
	example, as a shareholder). It also includes a conflict between a director's, Governance Remuneration and Nominations (GRN) Committee member's or advisory group member's duty to the HOME in PLACE Group and another duty that the director, Governance Remuneration and Nominations (GRN) Committee member or advisory group member has (for example, to another charity). A conflict of interest may be actual, potential or perceived and may be financial or non-financial. These situations present the risk that a person will make a decision based on, or affected by, these influences, rather than in the best interests of the HOME in PLACE Group and must be managed accordingly.
Director	Has the same meaning as defined in the <u>Corporations Act 2001 Part 1.2 Division 1 Section 9</u> <u>Dictionary</u> in Australia and as defined in the <u>Companies Act 1992 Part 1 Section 2</u> <u>Interpretation</u> .
Employee	A person engaged under an employment agreement or award by any company in the HOME in PLACE Group.
Executive Manager	Many positions within HOME in PLACE include the title "Executive Manager". Regardless of whether an Executive Manager heads a Business Unit, the delegated authority of each Executive Manager depends on the functions and reporting relationship of the Business Unit for which the Executive Manager is responsible. Executive Managers should refer to the document HOME in PLACE Organisational Chart in Terms of Levels of Delegated Authority for confirmation of the band of authority they hold.
Financial interests	Those that involve an actual, perceived or potential financial loss or gain.
Governance Remuneration and Nominations (GRN) Committee	A committee established by resolution of and reporting to the Parent Board.
HOME in PLACE	Compass Housing Services Co. Ltd. Trading as HOME in PLACE and includes its related body corporate (as defined by section 9 of the <i>Corporations Act 2001</i> (Cth)). This includes Compass Housing Services Co (Queensland) Ltd Trading as HOME in PLACE and Compass Housing Services Co (Victoria) Ltd Trading as HOME in PLACE both of which are a wholly owned subsidiary of Compass registered in Australia.
HOME in PLACE (New Zealand)	HOME IN PLACE (NEW ZEALAND) LIMITED (formerly Compass Housing Services (NZ) Co Ltd) is registered in New Zealand under the Companies Act and as a charity registered with Charities NZ under the Charities Act
HOME in PLACE Group	The corporate structure that includes HOME in PLACE (as the Parent Company) and the boards of Subsidiary Companies, Governance Committees and advisory groups as created from time to time.
Independent contractor	means a party engaged directly by HOME in PLACE pursuant to a contract for services. In the context of workforce engagements, this includes sole traders, companies, or partnerships with whom HOME in PLACE enters into an agreement for the provision of specified individuals to supply specific skills, services, or consultancy arrangements. It does not include individuals engaged through labour hire agencies. Independent contractors are not employees of HOME in PLACE.
Material Personal Interests	A conflict of interest is material if a reasonable independent person would take it into account in exercising judgment when making a decision. A material personal interest is a director's, Governance Remuneration and Nominations (GRN) Committee member's, advisory group member's or Worker's personal, professional or business interests or the personal, professional or business interests of individuals or groups with whom a director,



Term	Definition
	Governance Remuneration and Nominations (GRN) Committee member, advisory group member or Worker is closely associated; that: are real and substantial, not theoretical, remote, contingent or otherwise insubstantial; and have, or appear to have, the capacity to influence the conduct of the staff member. Material personal interests may include:  • Financial Interests;  • Non-financial interests.
Non-financial interests:	Those that could, or could reasonably be perceived to, adversely affect the impartiality of the person having the interest, and includes;  • interests arising from a personal or family relationship, or involvement in social, cultural or sporting activities; and  • other interests that may include a tendency toward favour, bias or prejudice resulting from personal involvement with any other person or group; and situations in which financial or other personal considerations may compromise, or may have the appearance of compromising, an academic researcher's professional judgment.
Officer	Has the same meaning as defined in the <u>Corporations Act 2001 Part 1.2 Division 1 Section 9</u> <u>Dictionary</u> in Australia and as defined in the <u>Companies Act 1992 Part 1 Section 2</u> <u>Interpretation</u> in New Zealand
Parent Board	The current directors of HOME in PLACE.
Parent Company	HOME in PLACE
Perceived Conflict of Interest'	Where a third party could reasonably form the view that a director, Governance Remuneration and Nominations (GRN) Committee member, advisory group member or Worker's material personal interests could conflict with their duties or powers as a director, Governance Remuneration and Nominations (GRN) Committee member, advisory group member or Worker of the HOME in PLACE Group, whether or not this is in fact the case.
Potential Conflict of Interest	Where a director, Governance Remuneration and Nominations (GRN) Committee member, advisory group member or Worker has material personal interests that could reasonably be perceived to conflict with their duties or powers as a director, employee or volunteer of HOME in PLACE Housing Services.
Stakeholder	person or organisation that can affect, be affected by, or perceive themselves to be affected by a decision or activity, may also be called 'interested party'.
Subsidiary Boards	The appointed board of directors of a Subsidiary Company.
Subsidiary Company	A company in which HOME in PLACE owns all or at least a majority of the shares.
User	any person or entity that use HOME in PLACE Information or ICT Assets.
Worker (HOME in PLACE)	has the same meaning as defined in the NSW Work Health and Safety Act 2011 No 10 Subdivision 2 Part 7 Meaning of 'worker' (1) A person is a worker if the person carries out work in any capacity for a person conducting a business or undertaking, including work as:  • an employee, or  • an independent contractor or subcontractor, or  • an employee of a contractor or subcontractor, or  • an employee of a labour hire company who has been assigned to work in the person's business or undertaking, or  • an outworker, or  • an apprentice or trainee, or  • a student gaining work experience, or



Term	Definition						
	<ul><li>a volunteer, or</li><li>a person of a prescribed class.</li></ul>						
Worker (HOME in PLACE QLD)  is 'a person who works under a contract and, in relation to the work, is an employee for the purpose of assessment for PAYG withholding under the Taxation Administration Act 1953 (Cwlth), schedule 1, part 2-5'. This applies to a person for whom PAYG tax instalments are required or would be required to be withheld by their employer.							
Worker (HOME in PLACE VIC)	A worker is defined as an individual:  who performs work for an employer or agrees with an employer to perform work  at the employer's direction, instruction or request, whether under a contract of employment (whether express, implied, oral or in writing) or otherwise or  who is deemed to be a worker by the legislation.						

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