

# Home in Place

## Artificial Intelligence Ethics Statement

Home in Place is dedicated to the ethical and responsible use of Artificial Intelligence (AI) to enhance our services, improve housing accessibility, and support the wellbeing of the communities we serve. We recognise the transformative potential of AI and are committed to its deployment in a manner that aligns with our values of fairness, transparency, and social responsibility.

### *Human, Social and Environmental Wellbeing*

We prioritise the wellbeing of individuals, families, communities and employees in all AI applications. Our AI systems are designed to support safe, affordable, and sustainable housing solutions that contribute positively to society, workplace culture and the environment

### *Human Centred Values*

Our AI initiatives respect human dignity, autonomy, and diversity. We ensure that AI supports, rather than replaces, human decision-making, particularly in areas affecting vulnerable individuals.

### *Fairness*

We are committed to eliminating bias in AI systems. AI-driven decisions, such as tenant support assessments or resource allocation, will be designed to be fair, inclusive, and free from discrimination.

### *Privacy, Protection and Security*

We safeguard the privacy and confidentiality of our clients, employees, and stakeholders. AI systems will comply with all relevant data protection laws and ethical standards, ensuring that personal data is used responsibly and securely.

### *Reliability and Safety*

AI technologies used within our organisation will be rigorously tested to ensure they function reliably and safely. Regular audits and risk assessments will be conducted to mitigate potential harm.

### *Transparency and Explainability*

We are committed to transparency in our use of AI. Where AI informs decision-making, we will provide clear explanations of how these decisions are made and ensure affected individuals can understand their implications.

### *Contestability*

Decisions influenced by AI will always have pathways for review and challenge. If a tenant, staff member, or stakeholder is affected by an AI-driven decision, they will have access to a human review process.

### *Accountability*

We take full responsibility for the AI systems we develop and deploy. Clear accountability measures will be in place to address any concerns or unintended consequences arising from AI use. We commit to a strong AI development lifecycle that includes ethical design, rigorous testing, continuous monitoring, and regular impact assessments. Our AI systems will be developed and deployed following best practices to ensure fairness, safety, and reliability.

## Commitment to Ethical AI

Home in Place will continually review and refine our AI practices to align with ethical best practices and evolving community needs. We will actively seek feedback from stakeholders and ensure that AI serves as a tool to enhance, rather than compromise, our mission to provide safe and sustainable housing solutions.

Home in Place develops its AI ethics based on the Australian AI Ethics Principles and the CSIRO Ethics Framework.

[Australia's AI Ethics Principles | Australia's Artificial Intelligence Ethics Principles | Department of Industry Science and Resources](#)

[AI Ethics Framework - CSIRO](#)

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